

# Oxford University Press

## Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** Grove Art - 2024 (<https://www.oxfordartonline.com/groveart/>)

**Report Date:** July 2024

**Product Description:** Grove Art Online is the gateway to the online art reference publications of Oxford University Press, which also includes the online version of the Benezit Dictionary of Artists. Grove Art Online is the unsurpassed authority on all aspects of the visual arts, with 30,000 signed and peer-reviewed articles contributed by nearly 7,000 international scholars. Grove Art Online features entries on artists, architects, craftsmen, patrons, movements, locations, and periods, as well as bibliographies for further research and thousands of searchable images made available through Oxford's partnerships with museums, galleries, and other outstanding arts organizations. First published as the landmark 34-volume Dictionary of Art, the dictionary now lives as an online resource..

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### Notes:

Web conformance for this report is generated by evaluating the following pages on the Grove Art Online website.

- Homepage
- Field

- Medium
- Search
- About
- Customer Services
- Tools and Resources
- News
- Accessibility

## **Evaluation Methods Used:**

Grove Art Online has been evaluated for the Academic division of Oxford University Press for accessibility of its text and features. The evaluation was conducted in accordance with WCAG 2.2 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to the following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, motor disabilities and Cognitive impairments.

- Manual evaluation using assistive software (NVDA), and assessment tools (CCA, Text spacing), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
  - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
  - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color using “Colour Contrast Analyser” Tool.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

**Assessment has been conducted on the following platforms:**

| Device     | OS Version          | Browser | Screen Reader | Tools             |
|------------|---------------------|---------|---------------|-------------------|
| PC Desktop | Windows 11          | Chrome  | NVDA          | CCA, Text Spacing |
| MacBook    | macOS Sonoma 14.4.1 | Safari  | Voiceover     | CCA               |

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report                                |
|--|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.2</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
| <a href="#">1.1.1 Non-text Content (Level A)</a>                                     | Web: Partially Supports | Incorrect alt is defined for Oxford University Press element on Homepage.  |
| <a href="#">1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</a>              | Web: Not Applicable     | There is no audio only and video content within this application   |
| <a href="#">1.2.2 Captions (Prerecorded) (Level A)</a>                               | Web: Supports           |  |
| <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</a> | Web: Supports           |  |
| <a href="#">1.3.1 Info and Relationships (Level A)</a>                               | Web: Partially Supports | <p>Most of the information, structure, and relationships can be programmatically determined.</p> <ul style="list-style-type: none"> <li>• Semantic heading structure is not defined on the Homepage.</li> <li>• Landmark is not defined on the Homepage.</li> <li>• Landmark is not defined on the Subscribe page.</li> <li>• Screen reader doesn't announce page title for Personal profile sign in page.</li> <li>• Incorrect heading structure is defined on customer services page.</li> <li>• Semantic heading structure is not defined on the Subscribe page.</li> <li>• Screen reader is announcing incorrect information on share link modal.</li> <li>• Screen reader is announcing list items for heading text in About grove art online page.</li> <li>• Error text is not displaying in red color on Forgot Password page.</li> <li>• Incorrect heading structure is defined on the Tools and Resources page.</li> <li>• Landmark is not defined on Tools and Resources page.</li> <li>• Page doesn't have heading level one on Advanced search page.</li> <li>• Incorrect heading structure is defined on the Contact us</li> </ul> |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
|   |                         | <p>page.</p> <ul style="list-style-type: none"> <li>• Incorrect heading structure is defined on the help page.</li> <li>• Incorrect heading structure is defined on the About Grove Art Online page.</li> <li>• Landmark is not defined on the Accessibility page.</li> <li>• Screen reader announces footer link at one go on Homepage.</li> <li>• Landmark is not defined on the Help page.</li> <li>• Incorrect heading structure is defined on Grove Art Ephemera page.</li> <li>• Landmark is not defined on Contact us page.</li> <li>• Landmark is not defined on Legal Notice page.</li> <li>• Incorrect heading structure defined on the Legal Notice.</li> <li>• Screen reader announces entire information on Share modal dialog.</li> <li>• Heading level is not programmatically defined in Accessibility page.</li> <li>• Incorrect heading structure defined on the Koo Jeong-A Article page.</li> <li>• Heading level is not programmatically defined in Accessibility page.</li> <li>• Screen reader is announcing Search text twice in Advance search page (It's not working in MacBook).</li> <li>• Screen reader is announcing list items for heading text in About grove art online page (It's not working in MacBook).</li> <li>• Screen reader is announcing incorrect information on share link modal (It's not working in MacBook).</li> <li>• When user selects the combo box control it redirects to search results page (It's not working in MacBook).</li> <li>• Screen reader is announcing the password information twice in homepage (It's not working in MacBook).</li> </ul> |
| <a href="#">1.3.2 Meaningful Sequence</a> (Level A)     | Web: Supports           |  |
| <a href="#">1.3.3 Sensory Characteristics</a> (Level A) | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Tooltip is not defined for close icon on share link modal dialog.</li> </ul>  |

| Criteria                                      | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
|   |                         | <ul style="list-style-type: none"> <li>• Tooltip is not defined for share icon on Subscribe page.</li> <li>• Tooltip is not defined for Play control on About page.</li> </ul>  |
| <a href="#">1.4.1 Use of Color</a> (Level A)  | Web: Partially Supports | <p>Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <ul style="list-style-type: none"> <li>• Link has insufficient color contrast ratio of 2.7:1 with the surrounding text on Homepage.</li> <li>• Link text has insufficient color contrast with surrounding text on Subscribe page.</li> <li>• Link text has insufficient contrast ratio on Create a personal profile page.</li> <li>• Sign out control doesn't look like a link on homepage.</li> <li>• Link text has insufficient color contrast ratio on Tools and Resources page.</li> <li>• Button control appear as text on Advanced search page.</li> <li>• Link text has insufficient color contrast ratio of 2.7:1 on Help page.</li> <li>• Button control appears as link on Homepage.</li> </ul> |
| <a href="#">1.4.2 Audio Control</a> (Level A) | Web: Not Applicable     | There is no audio that plays automatically.   |
| <a href="#">2.1.1 Keyboard</a> (Level A)      | Web: Partially Supports | <p>Oxford Reference supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</p> <p>Exceptions:</p> <p>Some elements are not accessible and operable through the keyboard and few buttons not activated using space key in most of the pages.</p> <ul style="list-style-type: none"> <li>• Tooltip is not visible for search icon on Homepage.</li> <li>• Search your library's resources is not operable through keyboard on Homepage.</li> </ul>  |



| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
|  |                         | <ul style="list-style-type: none"> <li>• Tooltip is not visible through keyboard on Subscribe page.</li> <li>• Share modal dialog is not getting closed by using ESC key on Subscribe page.</li> <li>• Tooltip is not visible for Save icon on Advanced search page.</li> <li>• Tooltip is not visible for pagination on Advanced search page.</li> <li>• Help icon? is not operable through keyboard on Advanced search page.</li> </ul>  |
| <a href="#">2.1.2 No Keyboard Trap</a> (Level A)                 | Web: Supports           |  |
| <a href="#">2.1.4 Character Key Shortcuts</a> (Level A)          | Web: Not Applicable     | No custom keyboard shortcuts are used.   |
| <a href="#">2.2.1 Timing Adjustable</a> (Level A)                | Web: Not Applicable     | There are no time limits set on content.   |
| <a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)                | Web: Not Applicable     | There is no moving, blinking, scrolling, or auto-updating information that starts automatically.   |
| <a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A) | Web: Not Applicable     | Application does not contain anything that flashes more than three times in any one second period.   |
| <a href="#">2.4.1 Bypass Blocks</a> (Level A)                    | Web: Supports           |  |
| <a href="#">2.4.2 Page Titled</a> (Level A)                      | Web: Supports           |  |
| <a href="#">2.4.3 Focus Order</a> (Level A)                      | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Keyboard focus order is not logical on Homepage.</li> <li>• Keyboard focus doesn't move to error field on Sign in screen.</li> <li>• Keyboard focus remains on Sign in control of Homepage.</li> <li>• Jump to content link is getting overlapped on Homepage.</li> <li>• Keyboard focus doesn't appear on close control of Share link modal dialog.</li> <li>• Keyboard focus remains on share icon of Subscribe page.</li> <li>• Keyboard focus doesn't move to first interactive element on Personal profile sign in page.</li> <li>• Keyboard focus moves to edit field on Create a personal profile page.</li> <li>• Focus is not moving to copy link, copy the link directly in backward navigation on Subscribe page.</li> </ul> |

| Criteria | Conformance Level | Remarks and Explanations   |
|----------|-------------------|--|
|          |                   | <ul style="list-style-type: none"> <li>• Keyboard focus moves to hidden element on Advanced search Page.</li> <li>• Focus order is not logical on Advanced Search page.</li> <li>• Extra tab applies on add term control on Advanced search page.</li> <li>• Keyboard focus is getting lost after navigating from Advanced search element on Search page.</li> <li>• Keyboard focus doesn't appear on close control of Citation modal dialog.</li> <li>• Page is getting refreshed after selecting list option on Advanced Search page.</li> <li>• Keyboard focus doesn't appear for access control on Advanced search page.</li> <li>• keyboard focus moves to update control after using arrow key on Advanced search page.</li> <li>• Focus order is not logical on Cookie notification banner.</li> <li>• Keyboard focus doesn't appear on close control on download chapter(pdf) in crapule page.</li> <li>• Keyboard focus moves to hidden element on Share modal dialog.</li> <li>• Close control doesn't receive keyboard focus on Help page.</li> <li>• Keyboard focus is not appearing Oxford Academic (Oxford University Press) element.</li> <li>• Focus is moving to the hidden element after seek slider in Help page.</li> <li>• Focus is not moving back to the triggered element after pressing the Esc key.</li> <li>• Close button in YouTube section is not accessible on Grove Art Ephemera page (It's not working in MacBook).</li> <li>• After selecting the close button focus is moving to skip to main link in personal profile page (It's not working in MacBook).</li> <li>• Contents are not visible to the user in Personal profile page (It's not working in MacBook).</li> </ul> |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
| <a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Show more link is not descriptive enough on Advanced search page.</li> <li>• Visit our website and email link is not descriptive enough on contact us page.</li> <li>• See fig link is not descriptive enough on Koo Jeong-A Article page.</li> </ul>   |
| <a href="#">2.5.1 Pointer Gestures</a> (Level A)          | Web: Not Applicable     | No multipoint or path-based gestures are used.   |
| <a href="#">2.5.2 Pointer Cancellation</a> (Level A)      | Web: Not Applicable     | Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.  |
| <a href="#">2.5.3 Label in Name</a> (Level A)             | Web: Partially Supports | Visible label and aria-label are different for update control on Advanced search page.   |
| <a href="#">2.5.4 Motion Actuation</a> (Level A)          | Web: Not Applicable     | Motion Actuation functionality is not applicable for this application.   |
| <a href="#">3.1.1 Language of Page</a> (Level A)          | Web: Supports           |  |
| <a href="#">3.2.1 On Focus</a> (Level A)                  | Web: Supports           |  |
| <a href="#">3.2.2 On Input</a> (Level A)                  | Web: Supports           |  |
| <a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)  | Web: Supports           |  |
| <a href="#">3.3.1 Error Identification</a> (Level A)      | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Screen reader doesn't announce form field error on Personal profile sign in page.</li> <li>• Screen reader doesn't announce page level error on Personal profile sign in Page.</li> <li>• Screen reader doesn't announce form field error on Create a personal profile page.</li> <li>• Screen reader doesn't announce page level error on Personal Forgot Password page.</li> <li>• Screen reader is not announcing the error message on reCAPTCHA in Create new personal profile page.</li> </ul> |
| <a href="#">3.3.2 Labels or Instructions</a> (Level A)    | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Label is not associated with its edit read only field on Share link modal dialog.</li> <li>• Screen reader announces star * for form field on Create a personal profile page.</li> </ul>  |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
|   |                         | <ul style="list-style-type: none"> <li>Label is not associated with its edit field on Advanced search page.</li> <li>Label is not associated with its edit field on Advanced search page.</li> </ul>   |
| <a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)                                    | Web: Not Applicable     | Information is not being asked for more than once during process.  |
| <a href="#">4.1.1 Parsing</a> (Level A)<br>WCAG 2.2 (obsolete and removed) - Does not apply |                         |  |
| <a href="#">4.1.2 Name, Role, Value</a> (Level A)   | Web: Partially Supports | <ul style="list-style-type: none"> <li>Jump to content link is not descriptive enough on Homepage.</li> <li>Placeholder text is not defined for search field on Homepage.</li> <li>Meaningful name is not defined for Share control on Subscribe page.</li> <li>Incorrect role is defined for social network link on Subscribe page.</li> <li>Social network links are not descriptive enough on Subscribe page.</li> <li>Incorrect role is provided for Sign in, Browse control after zooming to 200% in home page</li> <li>Update control is not descriptive enough on Advanced search page.</li> <li>Title attribute is defined for Save icon on Advanced search page.</li> <li>Two different role is defined for Add term control on Advanced search page.</li> <li>Open in new tab is not descriptive enough on Crapule Grove art page.</li> <li>Two different roles are defined for Share element on Help page.</li> <li>Title attribute is defined for Share element on Help page.</li> <li>Incorrect name is provided for close button in error message on Personal profile page (It's not working in MacBook).</li> </ul> |

**Table 2: Success Criteria, Level AA**

| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
| <a href="#">1.2.4 Captions (Live)</a> (Level AA)                 | Web: Not Applicable     | Grove Art does not include live video and audio content.   |
| <a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA) | Web: Supports           | Audio description is provided for all prerecorded video content in synchronized media.   |
| <a href="#">1.3.4 Orientation</a> (Level AA)                     | Web: Not Applicable     | It's not applicable for windows device.  |
| <a href="#">1.3.5 Identify Input Purpose</a> (Level AA)          | Web: Partially Supports | Form field doesn't have valid auto complete attribute on Homepage.   |
| <a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)              | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Placeholder text has insufficient color contrast ratio on Homepage.</li> <li>• Placeholder text has insufficient contrast ratio on Forgot password page.</li> <li>• Element has insufficient color contrast of 4.29 on Browse page.</li> <li>• Placeholder text has insufficient contrast ratio on Advanced search page.</li> <li>• Elements have insufficient color contrast ratio on Cookie banner.</li> </ul>  |
| <a href="#">1.4.4 Resize text</a> (Level AA)                     | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Keyboard focus is getting lost after zooming up to 200% on Homepage.</li> <li>• Flyout menu is not getting closed after zooming up to 200%.</li> <li>• Search border has insufficient contrast ratio on Homepage.</li> <li>• Keyboard focus moves to hidden element after zooming up to 200% on Subscribe page.</li> <li>• Footer links are not visible after zooming up to 200% on Advanced search page.</li> <li>• Focus indicator is not proper for oxford university</li> </ul> |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
|   |                         | press links under Sign in after zooming to 200% in home page (It's not working in MacBook).  |
| <a href="#">1.4.5 Images of Text</a> (Level AA)     | Web: Partially Supports | All the text in Timeline of Grove Art page is provided as image.   |
| <a href="#">1.4.10 Reflow</a> (Level AA)            | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Borders have insufficient contrast ratio after zooming up to 400% on Homepage.</li> <li>• Control is getting truncated after zooming up to 400% on Homepage.</li> <li>• Keyboard focus moves to hidden element after zooming up to 400% on Subscribe page.</li> <li>• Pin it and Share to email link are not visible after zooming up to 400% on Grove art pronunciation page.</li> <li>• Elements are getting truncated after zooming up to 400%.</li> <li>• Tooltip is not visible after zooming up to 400% on Advanced search page.</li> </ul>   |
| <a href="#">1.4.11 Non-text Contrast</a> (Level AA) | Web: Partially support  | <ul style="list-style-type: none"> <li>• Borders have insufficient contrast ratio on Homepage.</li> <li>• Focus indicator has insufficient contrast ratio on Homepage.</li> <li>• Focus indicator has insufficient contrast ratio for header links on Homepage</li> <li>• Checkbox control has insufficient contrast ratio on Create a personal profile page.</li> <li>• Visual indicator has insufficient contrast ratio for checkbox control.</li> <li>• Borders have insufficient contrast ratio on Create a personal profile page.</li> <li>• Focus indicator has insufficient contrast ratio for the links inside Field on Homepage.</li> <li>• Borders have insufficient contrast ratio on Forgot password page.</li> <li>• Preview citation combo box border has insufficient color contrast ratio in Koo Jeong-A Grove art images</li> </ul> |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
|   |                         | <p>page.</p> <ul style="list-style-type: none"> <li>• Close icon has insufficient color contrast ratio on Advanced search page.</li> <li>• Borders have insufficient color contrast ratio on Advanced search page.</li> <li>• Outline has insufficient contrast ratio on Quick search page.</li> <li>• Close icon has insufficient color contrast ratio of 1.9:1 on Quick search page.</li> <li>• Visual indicator has insufficient color contrast ratio on Help page.</li> <li>• Preview citation combo box border has insufficient color contrast ratio in Koo Jeong-A Grove art images page (It's not working in MacBook).</li> <li>• Focus indicator has insufficient contrast ratio for the links inside Field on Homepage (It's not working in MacBook).</li> <li>• Focus indicator has insufficient contrast ratio for header links on Homepage (It's not working in MacBook).</li> <li>• Focus indicator has insufficient contrast ratio on Homepage (It's not working in MacBook).</li> </ul> |
| <a href="#">1.4.12 Text Spacing</a> (Level AA)              | Web: Supports           |  |
| <a href="#">1.4.13 Content on Hover or Focus</a> (Level AA) | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Tooltip text gets disappear on mouse hover on Subscribe page.</li> <li>• Share modal is not getting collapsed after moving to next element on Subscribe page.</li> <li>• Tooltip text gets disappear on mouse hover on Save icon.</li> </ul>  |
| <a href="#">2.4.5 Multiple Ways</a> (Level AA)              | Web: Supports           |  |
| <a href="#">2.4.6 Headings and Labels</a> (Level AA)        | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Empty heading is defined on Contact Us page.</li> <li>• Label is not associated with its email address on Contact Us page.</li> <li>• Empty heading is defined on Legal Notice page.</li> </ul>   |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
| <a href="#">2.4.7 Focus Visible</a> (Level AA)                          | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Focus indicator is not visible for some of the interactive elements in homepage.</li> <li>• Focus indicator is not proper for some of the links under Field element in home page.</li> <li>• Focus indicator is not visible on reCAPTCHA checkbox in Create new personal profile page.</li> <li>• Focus indicator is not proper for sign out button in Grove art homepage.</li> <li>• Focus indicator is not visible for the controls on the recordings in Grove art pronunciation guide page.</li> <li>• Focus indicator is not visible for google preview on Grove art homepage.</li> <li>• Focus indicator is not proper for sign out button in Grove art homepage (It's not working in MacBook).</li> <li>• Focus indicator is not proper for some of the links under Field element in home page (It's not working in MacBook).</li> <li>• Focus indicator is not visible for some of the interactive elements in home page (It's not working in MacBook).</li> </ul> |
| <a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only) | Web: Supports           |  |
| <a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)            | Web: Not Applicable     | Dragging movement is not available in this application.  |
| <a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)         | Web: Supports           |  |
| <a href="#">3.1.2 Language of Parts</a> (Level AA)                      | Web: Supports           |  |
| <a href="#">3.2.3 Consistent Navigation</a> (Level AA)                  | Web: Supports           |  |
| <a href="#">3.2.4 Consistent Identification</a> (Level AA)              | Web: Supports           |  |
| <a href="#">3.3.3 Error Suggestion</a> (Level AA)                       | Web: Partially Supports | <ul style="list-style-type: none"> <li>• Page level error doesn't appear for form field on Homepage.</li> <li>• Form field doesn't have error suggestion on Homepage.</li> </ul>   |



| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
|   |                         | <ul style="list-style-type: none"> <li>Error suggestion is not descriptive enough on Personal profile sign in Page.</li> <li>Incorrect error suggestion is being displayed on Forgot Password page.</li> </ul> |
| <a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)    | Web: Not Applicable     | There are no web pages that involve legal commitments or financial transactions, modify, or delete user-controllable data, or submit user test responses.  |
| <a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only) | Web: Supports           |  |
| <a href="#">4.1.3 Status Messages</a> (Level AA)                              | Web: Partially Supports | Screen reader is not announcing the status message after submitting the username in forgot password page.  |

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